GENERAL TERMS AND CONDITIONS

of TALONIS s.r.o., with its registered office at Na Návrší 1780, Petřvald, Postal Code 735 41, Czech Republic, Company ID No. 268 32 453, registered in the Commercial Register maintained by the Regional Court in Ostrava, Section C, File No. 26971

A. General provisions

These General Terms and Conditions of TALONIS s.r.o. (hereinafter the "Company") govern the rights and obligations of the parties arising from contracts of sale entered into between the Company as seller and the Company's client as buyer, as well as contracts for work entered into between the Company as contractor and the Company's client as customer. These General Terms and Conditions are hereinafter referred to as the "GTC".

These GTC are binding on all clients of the Company, i.e. natural persons and legal entities that submit an order to the Company. Their provisions form part of every contract of sale and every contract for work entered into by the Company with its clients after the date on which these GTC are published.

The terms of a contract of sale or a contract for work may deviate from these GTC if this is expressly agreed in the relevant contract. Such contract must clearly and unambiguously identify the provisions of these GTC whose application is excluded for that contract.

These GTC enter into force on the date of their publication on the Company's website (www.talonis.eu). The Company reserves the right to amend these GTC at any time. Any amendment shall be notified to the other contracting party in writing. Upon receipt of the amended GTC, the other contracting party is entitled to reject the amendments and, on that basis, terminate its contractual relationship with the Company without penalty by giving written notice with a notice period of one month, commencing on the date on which the notice is delivered to the Company.

All relationships between the Company and the client not governed by these GTC shall be governed by the relevant provisions of Act No. 89/2012 Coll., the Civil Code of the Czech Republic (hereinafter referred to as the "Civil Code").

B. Rights and obligations of the parties under A CONTRACT OF SALE

I. Placing Orders for Goods

1. The client may deliver an order to the Company by post to the Company's registered office, by fax to +420 596 542 386, or by email to order@talonis.eu.
2. The client must include the following information in the order:
   a) the client's business name or first name and surname, registered office/residence, Company ID No., VAT ID No. and contact details (telephone, fax or email address). For the first order placed with the Company, the client shall also provide an extract from the Commercial Register, a copy of its trade licence and a certificate of VAT registration
   b) the number of the quotation on the basis of which the goods are ordered. If the order is placed without a prior quotation, the catalogue item number and quantity of the goods must be stated; for profiles cut to size, their length and quantity must also be specified.
   c) the place of delivery of the goods - the address
   d) the contact person authorised to deal with the order on behalf of the client

3. If the client does not expressly specify the name of a contact person in the order, any employee of the client shall be deemed authorised to accept the delivered goods.

4. The client must notify the Company in writing immediately of any changes to the information stated in the order. The Company shall not be liable for damage caused by incorrect or delayed delivery of the goods if such damage results from the client's breach of its obligation under this Article.

II. Conclusion of the Contract

1. The client submits a proposal to conclude a contract of sale by delivering a complete order to the Company.

2. Pursuant to Section 1740(3) of the Civil Code, the Company excludes the possibility of accepting an order containing an addition to, or deviation from, the offer.

3. The contract of sale is concluded when the Company's Order Confirmation is delivered by email to the email address provided by the client. The Order Confirmation shall specify the goods ordered, their price, the delivery date and the method of delivery.

III. Purchase Price of the Goods

1. The Company shall state the purchase price of the goods ordered in the Order Confirmation sent to the client by email. If the client rejects the purchase price in writing by post, email or fax within 2 business days of receipt of the Order Confirmation, the client shall be deemed to have withdrawn its order. If the client does not do so within this period, the purchase price stated by the Company in the Order Confirmation shall be deemed agreed.

2. If the Company's suppliers substantially increase the prices of the materials supplied, the Company reserves the right to increase the price of the goods compared with the price stated in the goods catalogue.

3. Unless otherwise specifically agreed between the client and the Company, the EXW rule under the International Commercial Terms (Incoterms) shall apply. The client shall arrange all formalities related to export from the Company's premises and shall bear all costs and risks from the moment the goods are made available to the client at the seller's premises. The purchase price does not include packaging or loading the goods onto the means of transport.

4. If the Company arranges packaging and loading of the goods onto the means of transport for the client, the client shall pay the Company a fee of 1% of the purchase price under Article III(1), plus CZK 250 for each pallet delivered. These fees shall be shown as separate items on the invoice. If the Company arranges transport for the client, the client shall pay the transport charge, which shall be added to the price under paragraph 1 and the fees under this paragraph as a separate item on the invoice.

5. Title to the goods shall pass to the client on the date on which the full purchase price of the goods is paid.

IV. Due Date of the Purchase Price and Payment Terms

1. The purchase price of the goods delivered shall be payable on the basis of an invoice issued by the Company, by bank transfer to the Company's account specified on the invoice or, where applicable, in cash upon handover of the goods.

2. If the client is late in paying the purchase price, the client shall pay the Company a contractual penalty of 0.05% of the outstanding amount per day. The contractual penalty shall be payable within 3 days of delivery of a written demand for payment.

V. Delivery Terms

1. The Company shall deliver the goods to the client under the EXW rule of Incoterms, unless otherwise agreed. If, by agreement of the parties, the Company arranges transport of the goods for the client, the Company shall engage a freight forwarder to collect the goods from the Company and deliver them to the address specified by the client.

2. The Company shall deliver a delivery note together with the goods, describing the goods delivered and their quantity. Upon delivery, the client shall confirm receipt on the delivery note by stating the name of the person who accepted the goods and providing that person's signature and the client's stamp.

3. The risk of damage to the goods shall pass to the buyer upon acceptance of the delivered goods.

4. The Company shall issue a tax document/invoice and send it to the client by email or post. In addition to the particulars required by law, the invoice shall include: the invoice designation and number; the name, registered office, Company ID No. and VAT ID No. of the seller and buyer; details of registration in the Commercial Register; the seller's bank details; the due date; a description and quantity of the goods delivered; the buyer's order number; the purchase price excluding and including VAT; and the number of the relevant delivery note.

5. If an invoice contains incorrect information or lacks any legally required particulars, the client may return it to the Company without undue delay and no later than its due date, while specifying the identified deficiencies in writing. The incorrect invoice shall promptly be replaced by the Company. A new payment due date shall be set only if the purchase price was stated incorrectly.

VI. Claims and Warranty Period

1. Upon receipt of the goods, the client must inspect the packaging. Any damage to the packaging or other visible damage to the consignment must be recorded by the client on the consignment note of the carrier delivering the goods, including the extent of the damage. The client shall have this record confirmed by the carrier. If the client accepts damaged goods from the carrier without recording in writing on the consignment note that the goods were received damaged, the supplier shall consider the damage to the consignment to have occurred after delivery, without fault on the part of the supplier or carrier. The client must submit a written claim concerning apparent defects in the goods and discrepancies in the delivered quantity that cannot be assessed before unpacking the consignment no later than 48 hours after receipt of the goods. The claim must describe the defects and, where applicable, state how they manifest themselves. Unless otherwise provided by law, the Company provides the client with a 12-month warranty for the goods delivered.

2. When making a claim, the client must provide the Company with proof that the goods were purchased from the Company.

C. Rights and obligations of the parties under a CONTRACT FOR WORK

I. Subject Matter of the Contract

1. The subject matter of a contract for work (hereinafter also the "Contract for Work") is to agree on the terms for carrying out the work. "Work" means the manufacture of a specific item for the client, provided that it does not fall under a contract of sale, the assembly of a specific item, its maintenance, an agreed repair or modification of a specific item, or a materially embodied result of another activity. Work shall always mean the manufacture, assembly, maintenance, repair or modification of equipment or any part thereof.

II. Basic Rights and Obligations of the Contractor

1. By concluding the Contract for Work, the Company, as contractor, undertakes to duly and timely carry out the work under the Contract for Work at its own expense and risk, in such a way as to fully fulfil the purpose of the contract.

2. The Company shall carry out the work independently while undertaking to respect any instructions given by the client.

III. Basic Rights and Obligations of the Client

1. The client undertakes to accept the duly completed work under the Contract for Work and to pay the Company the price agreed in the amount and under the terms set out in the Contract for Work.

2. The client shall provide the Company with the cooperation necessary for the proper performance of the work under the Contract for Work, in particular by responding without delay to the Company's questions concerning any ambiguities arising during performance, so that the client's individual decisions do not delay the Company in fulfilling its obligations under the Contract for Work.

3. The client shall allow the Company, including its employees and any other persons involved in carrying out the work, access to the place where the work is to be performed so that the work can be carried out within the agreed deadlines.

4. If the client discovers that the Company is carrying out the work contrary to the contract, the client shall be entitled to require the Company to remedy defects resulting from defective performance. If the Company fails to do so within a reasonable period granted by the client, this may be considered a material breach of contract by the Company.

IV. Time for Performance of the Work

1. The Company undertakes to commence work, duly continue the work and complete it within the deadlines agreed in the Contract for Work. Performance shall commence on the date on which work on the manufacture of the work begins. The work shall be deemed completed when all work and deliveries necessary for its completion have been fully performed, and the work has no defects or outstanding items.

2. The Company is entitled to complete the work before the agreed completion date. In such a case, the Company shall invite the client to accept the work and the client shall be obliged to accept the duly completed work earlier.

3. The completion date depends on the client providing the agreed cooperation properly and on time. For as long as the client is in delay in providing cooperation that prevents the performance of the work, the Company shall not be in delay with its obligation to complete the work. Unless the parties agree otherwise, the completion date shall be extended by the period of the client's delay in providing cooperation that prevents the performance of the work.

4. The Company shall hand over the work to the client as part of the handover and acceptance procedure on the first working day following the day of completion, and the client undertakes to accept the duly completed work handed over by the Company. If the work is completed early, the handover and acceptance procedure shall commence on the third working day after the Company's notice inviting the client to early handover and acceptance is delivered. If, based on the date of delivery of the notice, that date would fall on the day following the originally scheduled completion date, the handover and acceptance shall take place on the date agreed in the Contract for Work.

V. Price of the Work

1. The total price of the work shall be determined by agreement of the parties.

2. The agreed price includes all of the contractor's costs of work and deliveries necessary for the proper and timely performance of the work, as well as a reasonable profit.

3. The agreed price also includes the anticipated costs arising from price developments up to the agreed date of completion, handover and acceptance of the work.

4. The agreed price is a maximum price and may be unilaterally changed by the Company only if VAT rates change after the Contract for Work is concluded and before the work is handed over to the client, in which case the price may be adjusted by the amount corresponding to the change in the VAT rate.

5. The agreed price may be changed by written agreement of the parties if the client and the Company agree, subject to the conditions set out below, on additional work or deliveries beyond the subject matter of the work, on the exclusion of any work or delivery from the subject matter, or on a different quality or type of delivery forming part of the work.

6. If any circumstance allowing a change to the agreed price occurs, the Company shall calculate the price change itself in the event of an increase in VAT rates. In cases under paragraph 5, the Company shall submit a request to change the agreed price to the client for approval.

7. Additional work means work and deliveries not anticipated by the concluded Contract for Work, the need for which arises during its performance and which expand the quantitative or qualitative scope of the work, including its agreed financial value. Additional work may be performed only on the basis of a new agreement governing the contractual relationship between the Company and the client. If the Company identifies the need for additional work during performance, it shall notify the client without undue delay.

8. The Company shall submit to the client a calculation of the additional work and a draft amendment to the Contract for Work. Additional work may be performed only with the prior written consent of both parties.

9. The applicable value added tax shall be added to the price of additional work in accordance with the legislation effective at the time when the taxable supply is expected to take place.

10. Under the Contract for Work, the client undertakes to respond to the Company's notice of the need for additional work no later than 10 days after the notice is submitted by the Company.

11. Omitted work means work and deliveries anticipated by the concluded Contract for Work that prove unnecessary during performance and reduce the scope of the work, including its agreed financial value. If work is omitted, the client shall be entitled to a reasonable discount from the agreed price. The amount of the discount shall be determined in a manner similar to the valuation of additional work. If the Company identifies the need to omit work during performance, it shall notify the client without undue delay.

12. Unless otherwise specifically agreed between the client and the Company, the EXW rule under Incoterms shall apply. The client shall arrange all formalities related to export of the work from the Company's premises and shall bear all costs and risks from the moment the work is made available to the client at the seller's premises. The price of the work does not include packaging or loading the subject matter of the work onto the means of transport.

13. If the Company arranges packaging and loading of the subject matter of the work onto the means of transport for the client, the client shall pay the Company the fee specified in Article

V(14) of these GTC. These fees shall be shown as separate items on the invoice. If the Company arranges transport for the client, the client shall pay the transport charge, which shall be added to the price under paragraph 1 of this Article and the fees under this paragraph as a separate item on the invoice.

14. Packaging Charges

14.1. Materials (profiles and accessories) sent by groupage freight

The packaging charges for this type of delivery are set out in the table below. If an order contains both profiles and accessories, the packaging charge shall be the sum of the packaging charge for accessories and the packaging charge for profiles according to their weight. If the order value is CZK 100,000 excluding VAT, the packaging charge shall be capped at 2% of the order value.

Consignment weight (kg)	Accessories	Profiles
0–1	CZK 100	CZK 300 *
Over 1 to 20	CZK 200	CZK 300 *
Over 20 to 40	CZK 300	CZK 600
Over 40 to 70	CZK 400	CZK 900
Over 70 to 100	CZK 500	CZK 1,200
Over 100 kg	The accessories packaging charge corresponding to the weight exceeding 100 kg shall be added.	The profiles packaging charge corresponding to the weight exceeding 100 kg shall be added.

* For profiles weighing up to 20 kg, the packaging charge applies only to lengths of up to 1,600 mm. For longer profiles, the packaging charge shall be calculated according to the above table using the rate applicable to profiles weighing over 20 kg.

14.2. Small applications sent by groupage freight on a pallet

The packaging charges for this type of delivery are set out in the table below. The maximum consignment length is 1.5 m and the maximum consignment volume is 0.5 m³.

Volume (m³)	Packaging charge
Up to 0.15	CZK 800
Over 0.15 to 0.5	CZK 1,200

14.3. Applications sent by dedicated transport (single vehicle)

Order value (CZK)	**Packaging charge**
Up to 30,000	CZK 600
Over 30,000 to 100,000	2% of the order value
Over 100,000	1% of the order value, minimum CZK 2,000

14.4. Collection by the client at the Ostrava premises

The packaging charges in the table below for this type of delivery apply only to basic film packaging, including for profiles that are not packed on a pallet. If profile packaging requires a pallet, CZK 500 shall be added to the packaging charge for each pallet.

Weight (kg)	Packaging charge
Up to 1	CZK 100
Over 1	2% of the order value, minimum CZK 200

VI. Payment Terms

1. The price of the work and the payment terms shall always be governed by the Contract for Work.
2. An invoice shall be deemed delivered when it comes into the client's possession. If sent by post, it shall be deemed to have come into the client's possession upon delivery of the postal item. Delivery shall also be deemed to have occurred if the client is not present when the postal item is delivered by the postal service provider and the item is deposited for collection at the locally competent post office, upon expiry of the 10th day from the date on which the postal item was deposited for collection.
3. A delay by the client in paying an outstanding amount of more than 20 days shall be deemed a material breach of contract.
4. The Company's invoice must comply in form and content with the Accounting Act and the Value Added Tax Act, as amended, and must in particular contain:
   a) the designation of the accounting document and its serial number
   b) the client's identification details, including VAT ID No.
   c) the Company's identification details, including VAT ID No.
   d) a description of the contents of the accounting document
   e) the date of issue
   f) the date of the taxable supply
   g) the total price excluding tax
   h) the tax rate
   i) the total amount of tax, rounded in accordance with the relevant legislation
   j) the total price including tax
   k) the signature of the Company's responsible person
   l) an attachment – a copy of the handover and acceptance report for the work.

5. The client is entitled to return an invoice before its due date if it does not contain the required particulars or contains incorrect price information. Upon the justified return of a tax document/invoice, the original payment period shall cease to run. The corrected or reissued invoice shall have a new due date in accordance with the provisions of the contract. If an invoice is justifiably returned, the client shall not be in default with payment of the returned invoice.

6. The client's monetary obligation (debt) shall be deemed fulfilled on the date on which the amount due is credited to the Company's bank account.

VII. Performance of the Work

1. Under the Contract for Work, the Company undertakes to carry out the work and make the deliveries in compliance with the legal and technical standards applicable in the territory of the Czech Republic at the time of performance. The Company shall carry out post-completion cleaning to the customary standard.

2. The Company shall procure all items necessary for carrying out the work, unless the Contract for Work expressly provides that the client is to procure them.

3. The Company undertakes not to use, in carrying out the work and deliveries, any materials known at the time of their possible use to be contrary to legal or technical standards or to generally accepted knowledge concerning the effects of the materials used on the human body. If the Company does so, it shall immediately remedy the situation upon the client's written request and shall bear all associated costs. The Company also undertakes not to use

materials for the work that lack the required certification where such certification is necessary under applicable regulations or required by the Contract for Work.

4. If the Company causes damage to the client or third parties through an omission, negligence or failure to comply with obligations arising from law, technical or other standards, or the Contract for Work, the Company shall, without undue delay, remedy the harmful consequences of its unlawful conduct by restoring the previous condition or, if this is not possible, compensate the damage in money. The Company shall bear all associated costs.

5. The Company shall be liable for damage caused by the activities of persons carrying out the work on its behalf. The Company shall also be liable for damage caused by circumstances arising from the nature of machinery, equipment or other items used or intended to be used by the Company in carrying out the work and deliveries under the contract.

6. The Company is entitled to entrust a third party (subcontractor) with carrying out part of the work. In such a case, however, the Company shall be liable for the subcontractor's activities as if it had carried out the work itself.

VIII. Handover and Acceptance of the Work

1. The work shall be handed over and accepted upon its completion. The work shall be deemed handed over and accepted if the client accepts from the contractor all parts of the work under the Contract for Work and raises no defects in the handover and acceptance report.

2. During the handover and acceptance procedure, the Company shall draw up a handover and acceptance report identifying any defects found during the procedure. The report shall specify the deadlines for remedying such defects. This shall not affect the Company's obligation to complete and hand over the work to the client within the deadlines set out in the Contract for Work.

3. If the client refuses to accept the work, the client shall state in the handover and acceptance report the reasons for refusing acceptance.

4. The handover and acceptance report shall contain the following particulars:
   a) identification details of the work,
   b) the number of units of measurement completed by the Company in carrying out the work under the contract,
   c) an assessment of the quality of the work,
   d) a statement by the client that it accepts the work being handed over,
   e) a list of any attachments,
   f) the stamp and signatures of the authorised representatives of the Company and the client.

5. The Company shall deliver the work to the client under the EXW rule of Incoterms, unless otherwise agreed. If, by agreement of the parties, the Company arranges transport of the work for the client, the Company shall engage a freight forwarder to collect the work from the Company and deliver it to the address specified by the client.

IX. Warranty for the Quality of the Work

1. The Company warrants that, throughout the warranty period, the work shall be free from defects, shall have the characteristics specified in the work specification and shall be fit for proper use for the purpose set out in the Contract for Work.

2. The Company shall be liable for defects in the work existing on the date on which the client accepts the last part of the work.

3. The warranty period shall be 12 months. If the Contract for Work includes a part or component purchased by the Company from its subcontractor and that subcontractor provides a warranty for such part or component shorter than 12 months, the warranty period shall be the same as the subcontractor's warranty period.

4. The Company shall not be liable for defects in the work if they were caused by the use of items supplied to it for processing by the client, where the contractor could not have discovered their unsuitability even with professional care, or where the contractor warned the client of their unsuitability but the client insisted on their use. The Company shall also not be liable for defects caused by following unsuitable instructions given by the client if the Company warned the client in writing that the instructions were unsuitable and the client insisted that they be followed, or if the Company could not have discovered their unsuitability even with professional care.

5. The Company shall not be liable for defects in the work caused by the client as a result of improper use of the work, including failure to carry out prescribed inspections and keep records thereof, failure to perform agreed maintenance operations, or force majeure.

6. The warranty periods shall commence after the work has been duly handed over and accepted by the client.

7. The warranty periods shall be suspended for the period during which the client is unable to use the work due to defects for which the Company is liable.

8. For parts of the work that have been repaired by the Company as a result of a justified claim by the client by replacing them with new parts, the warranty period shall recommence on the date on which the repaired item is handed back to the client.

9. The client shall notify the Company of defects in writing without undue delay after discovering them. A notice of defects covered by the warranty provided by the Company (claim) shall be sent to the Company's registered office address currently recorded in the publicly accessible register in which the Company is registered pursuant to generally binding legislation, or to another known address. The claim must describe the defects and be supported by photographs or state how the defects manifest themselves.

10. The client shall be entitled to request:
    a) remedy of the defect by repair, if the defect is repairable;
    b) if the defect cannot be remedied by repair, remedy by providing replacement performance (in particular in the case of material defects);
    c) if the defect cannot be remedied by repair or replacement performance, a reasonable discount from the agreed price of the work under the contract;

11. A claim may be submitted no later than the last day of the warranty period. A claim sent by the client by registered or other postal item through a postal service provider on the last day of the warranty period shall also be deemed submitted in time.

12. A claim shall be deemed delivered to the Company when the client's written notice containing the claim comes into the Company's possession. If sent by post, the notice shall be deemed to have come into the Company's possession upon delivery of the postal item containing the claim. Delivery shall also be deemed to have occurred if the Company is not present when the postal item is delivered by the postal service provider and the item is deposited for collection at the locally competent post office, upon expiry of the 10th day from the date on which the postal item was deposited for collection.

13. The Company shall commence work to remedy the claimed defect immediately after receiving the client's claim.

14. The Company shall always notify the person who reported the defects in writing of the date by which the defect(s) will be remedied.

15. If it is established that the client's claim was unjustified, meaning that the claimed defect is not covered by the Company's warranty, for example because the defect was caused by the client's improper use of the work, the client shall reimburse the Company for all costs incurred in connection with remedying the unjustifiably claimed defect.

16. The client shall allow the Company's employees access to the areas where access is necessary to remedy the defect. If the client fails to do so, the Company shall not be in default with respect to the date for commencing work to remedy the defect or the deadline for remedying the defect.

17. The parties shall agree on the period for remedying the claimed defects according to the nature and extent of the defect. If the parties fail to agree on a date for remedying the claimed defect, the defect must be remedied no later than 30 days from the date on which the claim is submitted.

18. The client shall draw up a report on the remedy of the claimed defect, confirming acceptance of the completed remedial work and the removal of the defect, or stating the reasons for refusing to accept the repair.

19. If a claim is settled by the Company granting a reasonable discount from the agreed price of the work, the Company shall pay the amount of the discount to the client's bank account no later than 14 days from the date on which the Company receives the client's written notice of the claim.

X. Title to the Work and Risk of Damage to the Work

1. Title to the work shall pass to the client on the date on which the full price of the work is paid.

2. The Company shall bear the risk of damage to the entire work until the work is duly handed over and accepted by the Company and the client.

3. The Company shall bear the costs incurred in connection with remedying damage to the work, and such costs shall not affect the agreed price of the work.

XI. Withdrawal from the Contract

1. If circumstances arise on either party's side that prevent the proper performance of the Contract for Work, that party shall notify the other party immediately, without undue delay, and initiate discussions between the parties.

2. Either party shall be entitled to withdraw from the Contract for Work if the other party materially breaches the obligations it has undertaken under the Contract for Work and the Contract for Work or the law classifies the breach of the relevant contractual obligation as a material breach of contract.

3. Either party shall be entitled to withdraw from the Contract for Work on statutory grounds.

4. Withdrawal from the contract shall take effect on the day following the day on which the written notice of withdrawal from the Contract for Work is delivered to the other party. Withdrawal shall be deemed delivered to the other party when the written notice comes into the other party's possession. If sent by post, the notice shall be deemed to have come into the other

party's possession upon delivery of the postal item containing the withdrawal notice. Delivery shall also be deemed to have occurred if the other party is not present when the postal item is delivered by the postal service provider and the item is deposited for collection at the locally competent post office, upon expiry of the 10th day from the date on which the postal item was deposited for collection.

D. Final provisions

1. The Company and the client are entitled to transfer their rights and obligations arising from contracts concluded between them to another person. They must notify the other contracting party of such transfer in writing.

2. The Company and the client agree that all disputes arising between them from legal relationships established by a contract of sale or a Contract for Work, including these GTC, or in connection with such relationships (including where the contract of sale or Contract for Work is invalid, cancelled or withdrawn from), shall be resolved in arbitration by an arbitrator pursuant to Act No. 216/1994 Coll., Mgr. Radim Struminský, attorney-at-law, with registered office at Svornosti 2, Havířov-Město, Czech Republic. The Company and the client further agree that the arbitration proceedings shall be conducted solely on the basis of written submissions, without an oral hearing. The arbitrator's fee shall amount to 4% of the amount in dispute. The applicable VAT rate shall be added to this amount. In addition, both parties may incur costs in the arbitration proceedings, in particular costs related to the taking of evidence (e.g. expert fees, witness expenses, etc.), court requests and legal representation. Such costs shall be awarded and assessed by the arbitrator in accordance with the relevant provisions of Act No. 99/1963 Coll., the Code of Civil Procedure, and Decree No. 177/1996 Coll.

3. These General Terms and Conditions shall become effective on 1 December 2026

In Ostrava, on 1 December 2026

Petr Kubíček

Managing Director